Privacy Policy
Last Updated: 2026.01.01

1. Introduction

Welcome to Careta. We are committed to protecting your personal data and respecting your privacy in accordance with the General Data Protection Regulation (EU) 2016/679 ("GDPR") and applicable data protection laws.

This Privacy Policy explains how we collect, use, store, disclose, and protect your personal data when you use our website and services.

2. Data Controller Information

The data controller responsible for your personal data is:

Careta SAS
33 Boulevard du Général Leclerc
06240 Beausoleil, France
R.C.S Nice n°989 723 689
Email: contact@careta.com

3. Personal Data We Collect

We may collect and process the following categories of personal data:

* Full name
* Email address
* Account credentials (encrypted)
* IP address
* Browser type and version
* Device information
* Server log information
* Usage and access data

When you make a purchase, payment processing is handled by our third-party payment providers.

We may receive and store:

* Payment tokens
* Transaction identifiers
* Payment status information
* Limited payment method metadata (such as card type and last four digits where provided by the payment processor)

We do not store or have access to complete payment card numbers, CVV codes, or other sensitive cardholder data.

4. Purposes of Processing

We process personal data for the following purposes:

* To create user accounts
* To authenticate users
* To manage and maintain user accounts
* To provide customer support
* To process payments and purchases
* To verify transactions
* To prevent fraud and unauthorized activity
* To fulfill contractual obligations
* To save payment methods for future purchases where the user has expressly consented
* To facilitate future transactions using stored payment tokens
* To maintain website security
* To monitor system performance
* To comply with legal and regulatory obligations
* To establish, exercise, or defend legal claims

5. Legal Basis for Processing

Under Article 6 GDPR, we rely on the following legal bases:

* Creating and managing user accounts
* Providing our services
* Processing payments
* Managing transactions
* Providing customer support

We process certain personal data based on your explicit consent, including:

* Saving payment methods for future purchases
* Any optional marketing communications where applicable

You may withdraw your consent at any time without affecting the lawfulness of processing carried out before withdrawal.

We may process personal data where required to comply with applicable laws, regulations, tax obligations, or lawful requests from public authorities.

6. Payment Processing and Third-Party Service Providers

We use trusted third-party payment processors to process payments securely.

These providers may include:

* Stripe
* PayPal

Personal data shared with these providers is limited to what is necessary to process transactions, prevent fraud, and comply with legal obligations.

Each provider acts as an independent data controller or processor according to its own privacy documentation.

For additional information, please review their privacy notices:

* Stripe Privacy Policy
* PayPal Privacy Statement

7. International Data Transfers

Some of our service providers may process personal data outside the European Economic Area (EEA), including in the United States.

Where personal data is transferred internationally, we implement appropriate safeguards as required by GDPR, including:

* European Commission Standard Contractual Clauses (SCCs)
* Transfers to organizations certified under the EU-U.S. Data Privacy Framework, where applicable
* Other lawful transfer mechanisms recognized under GDPR

8. Data Retention

We retain personal data only for as long as necessary to fulfill the purposes described in this Privacy Policy.

Account information is retained until:

* You delete your account; or
* We terminate your account in accordance with our Terms of Service.

Following account deletion, certain information may be retained where required by law or for legitimate legal purposes.

Transaction and accounting records are retained for up to 10 years following the transaction date to comply with tax, accounting, and legal obligations.

Server logs, including IP addresses, are generally retained for up to 12 months unless a longer retention period is necessary for security investigations or legal compliance.

Records of consent may be retained for as long as necessary to demonstrate GDPR compliance.

9. Your GDPR Rights

Subject to applicable law, you have the following rights:

You may request a copy of the personal data we hold about you.

You may request correction of inaccurate or incomplete personal data.

You may request deletion of your personal data where applicable.

You may request that processing of your personal data be restricted under certain circumstances.

You may request a structured, commonly used, machine-readable copy of your personal data.

You may object to certain processing activities where permitted by law.

Where processing is based on consent, you may withdraw your consent at any time.

We may request verification of your identity before responding to your request.

10. Right to Lodge a Complaint

If you believe that our processing of your personal data violates applicable data protection laws, you have the right to lodge a complaint with your local supervisory authority.

If our business is established in France, complaints may be submitted to:

Commission Nationale de l'Informatique et des Libertés (CNIL)

Address:
3 Place de Fontenoy
TSA 80715
75334 Paris Cedex 07
France

Website: https://www.cnil.fr

You may also contact the data protection authority in your country of residence, place of work, or place of the alleged infringement.

11. Security Measures

We implement appropriate technical and organizational measures designed to protect personal data against unauthorized access, disclosure, alteration, and destruction.

These measures include:

* SSL/TLS encryption for data transmitted through our website
* Secure authentication mechanisms
* Access controls and monitoring
* Regular security updates
* Use of PCI-DSS compliant payment processing partners

While we strive to protect your information, no method of transmission or storage can be guaranteed to be completely secure.

12. Cookies and Similar Technologies

Our website uses essential cookies necessary for the operation and security of the service, including session management and user authentication.

Where required by law, non-essential cookies and tracking technologies are used only after obtaining your consent through our cookie banner.

For more information, please review our Cookie Policy and cookie preferences settings.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect legal, technical, or operational changes.

Any updates will be published on this page with a revised "Last Updated" date. Where required by law, we will notify users of material changes.